

# What is a "good" visual explanation for AI?

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# EVL: Pioneering technology for interdisciplinary, collaborative work

- Established 1973, Tom DeFanti & Dan Sandin
- At the forefront of VR research since 1992
- Introduced CAVE, first projection-based VR system in the world
- Wide range of immersive technologies for data analysis





## Problem-Oriented and Theoretical Work





### Problem-Oriented and Theoretical Work





#### A Computational Oncology Endeavor



Joint UIC work (medical imaging, visual computing, ML) w/G. Canahuate (data mining), D. Fuller (radiation oncology), and 25+ other people at four sites (UIC, MD Anderson, U Iowa, UMN)



#### **Precision Medicine in Oncology**



#### Big data from cohorts can enhance:

- Clinical decision-making
- Care-delivery during/after treatment

#### at the individual patient level.

Image from https://www.labkey.com/





#### **Precision Medicine in Oncology**



Big data from cohorts can enhance:

- Clinical decision-making
- Care-delivery during/after treatment

at the individual patient level.

by clustering spatially similar patients

Image from https://www.labkey.com/



Head and Neck Cancer Research: Group patients based on disease spread patterns















New clustering methodology using spatial data



How to explain spatial clustering to non-experts?

?

?



## **Clustering with Spatial Data**





# From Model Building to Dissemination



#### Model Building



#### Model Dissemination



#### Collaboration: Participatory to Broader





- EVL and Computational Oncology
- XAI Considerations
- Vis in XAI
- Clustering with Spatial Data: RT
- Clustering with Spatial Data: LN
- A "Good" Visual Explanation for AI



# XAI Considerations

5 lenses: layman, machine learning, social science, public policy, and healthcare. Benefits of XAI.



## XAI (eXplainable Artificial Intelligence)

- Expert systems research in the '70s
- Resurgence since 2010-2020, grant solicitations, popular press
  - Many AI applications not adopted by the intended audience
- Hypothesis: by building more explainable systems, their audience will understand & adopt the AI



# "Explain" (Merriam-Webster Dictionary)

#### 1: to make (something) clear or easy to understand

// The professor *explained* the poem to the class.

# 2: to tell, show, or be the reason for or cause of something // Scientists could not *explain* the strange lights in the sky.

(in healthcare, 2: is not "causality")

XAI as Interpretability in Machine Learning



https://blog.ml.cmu.edu/2020/08/31/6-interpretability/

Lipton, Z. C. (2018). The Mythos of Model Interpretability: In machine learning, the concept of interpretability is both important and slippery. *Queue*, *16*(3), 31-57.

Doshi-Velez, F., & Kim, B. (2017). Towards a rigorous science of interpretable machine learning. *arXiv preprint arXiv:1702.08608*.

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 Interpretability allows us to understand what exactly a model is learning, what other information the model has to offer, and the justifications behind the model decisions, and evaluate all of these



https://www.bmc.com/blogs/machine-learninginterpretability-vs-explainability/

A Survey of Explainable Al 17 Terminology, Clinciu & Hastie'19

electronic visualizatior



#### XAI in Social Sciences

Explanation in Artificial Intelligence: Insights from the Social Sciences

> Tim Miller School of Computing and Information System: University of Melbourne, Melbourne, Australia tmiller@unimelb.edu.au

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- A	$\mathbf{DSU}$	ract

There has been a recent resurgence in the area of explainable artificial intelligence as researchers and practitioners seek to make their algorithms more understandable. Much of this research is focused on explicitly explaining decisions or actions to a human observer, and it should not be controversial to say that looking at how humans explain to each other can serve as a useful starting point for explanation in artificial intelligence. However, it is fair to say that looking at how humans explain to ach other can serve as a useful starting point for explanation in artificial intelligence is sought to explanate the starting point for explanation. There exists wast and valuable bodies of research in philosophy, psychology, and cognitive science of how people define, generate, select, evaluate, and present explanations, which argues that people employ certain cognitive biases and social expectations towards the explanation process. This paper argues that the field of explainable artificial intelligence is spechology, which study these topics. It draws our some important findings, and sciencessee ways that these can be infused with works on explainable artificial relificance in the site. Keywords: Explanation, Explainability, Interpretability, Explainable AI, Transparency

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Miller, T. (2019). Explanation in artificial intelligence: Insights from the social sciences. *Artificial intelligence*, 267, 1-38.

- XAI should build on research in philosophy, psychology, social sciences, social psychology
- Not about the model, but about the human interacting with the AI



#### XAI in Social Sciences



Figure 1: Scope of Explainable Artificial Intelligence

- What are the characteristics of an explanation?
  - Contrastive; they are sought in response to particular counterfactual cases
  - Social & Selective; transfer of knowledge & humans select one or two causes
  - Probabilities "probably" don't matter; referring to probabilities is not as effective as referring to causes

Miller, T. (2019). Explanation in artificial intelligence: Insights from the social sciences. *Artificial intelligence*, 267, 1-38.



#### XAI in Public Policy



#### Explainable AI: the basics

Explainable AI: the basics Policy briefing Issued: November 2019 DES6051

ISBN: 978-1-78252-433-5

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This report can be viewed online at: royalsociety.org/ai-interpretability

#### • Characteristics of AI:

- *interpretable*, implying some sense of understanding how the technology works
- explainable, implying that a wider range of users can understand why or how a conclusion was reached
- *transparent,* implying some level of accessibility to the data or algorithm



## XAI in Healthcare

- Early expert systems in healthcare as XAI
  - e.g., MYCIN, early '70s AI, written in Lisp

Today

- 18% rule-based
- 2% ML
- 80% heuristics

Interpretable machine learning in healthcare Ahmed at al., 2018 BCBHI



#### XAI in Healthcare: Wholistic View





#### Only a Small Fraction of ML Systems is ML Code



Sculley, D., Holt, G., Golovin, D., Davydov, E., Phillips, T., Ebner, D., ... & Dennison, D. (2015). Hidden technical debt in machine learning systems. *Advances in neural information processing systems*, *28*, 2503-2511.



#### XAI in Healthcare

• What is a "good" XAI?



Interpretable machine learning in healthcare Ahmed at al., 2018 BCBHI



## XAI: Why Bother?



https://www.darpa.mil/program/explainable-artificial-intelligence

- When fairness is critical
- When consequences are farreaching
- When a new/unknown hypothesis is drawn by the AI
  - E.g., "Pneumonia patients with asthma have lower death risk"



## Brief Recap of Terminology

- Explain (layman): to make something or a cause easy to understand
- Interpret (ML): understand the model workings
- XAI (social sci): consider the human (e.g., counterfactuals)
- XAI (public policy): consider the model, the human, the data/algo
- XAI (healthcare): consider the model, the human (cognitive, domain knowledge, needs), the data/algo, the features/params



#### Trust

• "Hard won and easily lost"

NB: Explanations can also confuse or mislead.





ABC's "Agents of SHIELD"



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# Visual Explanations in Al



#### Vis in Human-Machine Analysis



IA



#### Mixed human-machine analysis

- can leverage and balance computational and human effort in data analysis
- AI < IA (Intelligence Amplification)

Brooks, F.P. 1996, The computer scientist as toolsmith Part II





Image from https://www.flaticon.com/



## Anscombe's Quartet

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	x	У	х	У	x	У	х	У
	10	8,04	10	9,14	10	7,46	8	6,58
	8	6,95	8	8,14	8	6,77	8	5,76
	13	7,58	13	8,74	13	12,74	8	7,71
	9	8,81	9	8,77	9	7,11	8	8,84
	11	8,33	11	9,26	11	7,81	8	8,47
	14	9,96	14	8,1	14	8,84	8	7,04
	6	7,24	6	6,13	6	6,08	8	5,25
	4	4,26	4	3,1	4	5,39	19	12,5
	12	10,84	12	9,13	12	8,15	8	5,56
	7	4,82	7	7,26	7	6,42	8	7,91
	5	5,68	5	4,74	5	5,73	8	6,89
SUM	99,00	82,51	99,00	82,51	99,00	82,50	99,00	82,51
AVG	9,00	7,50	9,00	7,50	9,00	7,50	9,00	7,50
STDEV	3,32	2,03	3,32	2,03	3,32	2,03	3,32	2,03



#### Visualizing Anscombe's Quartet



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32



#### Spatial Structure in Data Science

#### http://www.autodeskresearch.com/publications/samestats







## Do We Have to Use Visualization?

Not necessarily. E.g., post-hoc explanations (as opposed to model transparency)

- Text explanations
- Local explanations, e.g., saliency maps
- Explanation by example, e.g., KNN
- Other basic data visualizations like t-SNE
- ...



## Example: Digital Twin Dyad in HNC



- Digital twin: a concept from manufacturing, where a digital replica is built and simulated
- Concept adopted by NIH; hope to replicate digitally biological systems

Tardini, E., Zhang, X., Canahuate, G., Wentzel, A., Mohamed, A. S., Van Dijk, L., ... & Marai, G. E. (2021). Optimal policy determination in sequential systemic and locoregional therapy of oropharyngeal squamous carcinomas: A patient-physician digital twin dyad with deep Q-learning for treatment selection. *medRxiv*.



## Digital Twin Dyad in HNC Treatment

- Multi-stage treatment: chemotherapy, radiotherapy, surgery
- Conflicting outcomes: efficacy vs quality of life
- Reinforcement q-learning via deep learners




#### Digital Twin Dyad in HNC Treatment

- Essentially, an AI system that learns from past medical experience
- Treatment simulator for patient outcomes





#### Physician digital twin (simulated outcomes)





#### **Textual Explanation**

- Clinician team prescribed: D1: **not** IC, D2: CC, D3: not ND
- DQL sequence prescribed: D1: IC, D2: CC, D3: not ND.
- Medical records examination: patient had only one functioning kidney, thus no chemotherapy prescribed, as precaution to prevent renal injury.
- Dyad system performed well given the input specifications of this case



#### **Textual Explanation**

- Clinician team prescribed: D1: not IC, D2: CC, D3: not ND
- DQL sequence prescribed: D1: IC, D2: CC, D3: not ND.
- Medical records examination: patient had only one functioning kidney, thus no chemotherapy prescribed, as precaution to prevent renal injury.
- Dyad system performed well given the input specifications of this case
- OK for proof of concept, but what when we add spatial information?



#### Vis in XAI

- Vis can enable XAI
- Chatzimparmpas et al 2020, <u>https://trustmlvis.lnu.se/</u>
- Representing outcomes
- Looking "inside" the models
- Depicting conditional variation
- Exploring what-if scenarios, steering
- Whenever spatial data is involved





#### What is a "Good" Visual XAI?



- 45 scientists (bioinformatics, biology, visual computing)
- ... ahem?
- "Does it help me understand?"
- *"Does it help me understand faster?"*



- EVL and Computational Oncology
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# Clustering with Spatial Data: Radiation Therapy



#### Radiation Therapy Planning is Complex





## Using Patient Repositories to Enable Similarity-Based Prediction



Case courtesy of A.Prof Frank Gaillard, Radiopaedia.org, rID: 19649

#### Cohort Data (CT volume images)



Most Similar Patients w.r.t. Tumor Location



Predicted Radiation From Similar Examples



#### **Computational Challenge**

- No existing spatial similarity methodology
- Current human-based approach:
  - medical image inspection
  - prior knowledge
  - physician/institutional memory
- Current approach not scalable



Image: K. Reed, MSgt, http://www.af.mil



#### Visual Computing Approach

- Computing w/ images & 3D models
- Novel spatial similarity measure (T-SSIM)
- Predictive algorithm for RT dosedistribution
- Application of visual steering to precision radiation oncology



Wentzel, A., Hanula, P., Luciani, T., Elgohari, B., Elhalawani, H., Canahuate, G., ... & Marai, G. E. (2019). Cohort-based T-SSIM visual computing for radiation therapy prediction and exploration. *IEEE transactions on visualization and computer graphics*, *26*(1), 949-959.



## Related Work

- Spatial Similarity
  - Graph [Sun 2011], Shape [Iyer 2005], and Deep-learning [Nguyen 2018]
  - Can't handle large groups of organs
- Biomedical + Nonspatial data visualization
  - MRI Images + Statistical views [Nunes 2014], RT cohort + uncertainty in Bladders [Raidou 2018]
  - No spatial similarity, or RT to surrounding organs
- Visual Steering for Model Development
  - Clustering analysis [Kwon, 2018], RT dose-response modeling [Naqa 2006], Environmental Modeling [Poco 2014]
  - Different problem space than ours

#### Data and Goals

#### Data

- 165 Head/Neck cancer patients
- CT scans and RT plans
  - 45 Surrounding Organs + Tumor(s)
  - Positions/distances, volumes, dose
- Known demographics & toxicity

#### Goals

- Measure similarity based on spatial data
- Estimate delivered dose distribution
- Analyze patterns in RT plans





#### Inspiration: Image Similarity with SSIM





#### From Image Similarity to Topological Similarity

From 2D images to organ 3D topology:

- 2D Image Window -> Spherical 3D Window
- Pixel sliding -> Organ-Center sliding







#### **Topological Similarity Measure**

SSIM formula uses 3 pixel-value channels:

- Structure
- Intensity
- Contrast

T-SSIM formula uses distance and volumes:

- Structure -> Distance to tumor
- Intensity -> Organ Volume
- Contrast -> not used here





#### Similarity-based Predictive Algorithm

- New Patient:
  - Match k most similar patients using T-SSIM
  - k determined via line search = (cluster size)<sup>1</sup>/<sub>2</sub>
- Calculate per-organ weighted average of doses of similar patients:

$$Rad_{predicted} = \frac{\sum_{n \in Neighbors} T_n * Rad_n}{\sum_{n \in Neighbors} T_n}$$

• Report the error between the predicted dose distribution and actual RT dose distribution





## Hybrid Evaluation

- Qualitative:
  - Two case studies w/ 4 Domain Experts
  - Visual steering using results from one expert's clustering
  - Analyzing + troubleshooting prediction
- Quantitative
  - Leave-One-Out cross-validation
  - Mean, absolute percent error



## Visual Steering Results

- 165 patient dataset: successfully retrieved patients with similar tumor location
- Identified 4 archetype RT plans in repository
- Enabled 4 domain experts to synergize their efforts











#### Quantitative Analysis Results

- Mean absolute percent error
  - Archetype-unaware: 16.7% (6.2 Gy) ± 9.3%
  - Archetype-aware: 12.3% (4.7 Gy) ± 4.4%
- Running times on 8GB DDR4 RAM and Intel i5 2.5GHz processor:
  - Processing: 100.5s
  - Prediction: 476.5s
  - <10 min total on a laptop, compared to 1+ week with a medical expert







#### Location: Tumor-to-OAR Distance Similarity

- Similarity metric based on 3D structure
- Correlates with RT dosage
  - can identify similar RT plans
  - can identify outliers
  - may predict RT
- Spatially-aware clustering
  - Improves AJCC8 survival prediction quality (beyond radiomics)
- It also correlates w/ groups at risk for specific toxicity outcomes





Medial

#### Tumor-to-OAR Correlates with Toxicity

• 200 patients

Spatial Cluster	Count	% RAD	% Feeding Tube	% Aspir ation	Extended Oral Cavity Predicted Dose (Gy)	Mandible Predicted Dose (Gy)	Medial Pterygoid Muscle Predicted Dose (Gy)	Mandible- Tumor Distance (mm)	Pharyngeal Constrictor- Tumor Distance (mm)
Spatial Cluster 1	3	0	0	0	51.96 (1.97)	39.92 (2.16)	37.94 (0.5)	13.35 (1.44)	0.29 (1.64)
Spatial Cluster 2	114	5.3	3.5	2.6	50.84 (1.37)	38.21 (1.02)	38.03 (1.1)	7.18 (3.82)	12.23 (4.55)
Spatial Cluster 3	35	11.4	8.6	5.7	48.66 (3.20)	36.33 (2.82)	35.91 (2.1)	0.04 (1.81)	0.28 (0.60)
Spatial Cluster 4	48	50	31.3	29.2	57.11 (2.93)	44.84 (3.69)	42.03 (1.9)	1.64 (2.28)	5.86 (4.23)

Average

Wentzel, A., Hanula, P., van Dijk, L. V., Elgohari, B., Mohamed, A. S., Cardenas, C. E., ... & Marai, G. E. (2020). Precision toxicity correlates of tumor spatial proximity to organs at risk in cancer patients receiving intensity-modulated radiotherapy. *Radiotherapy and* Oncology 221428, 245, 251.



#### Tumor-to-OAR Location and Toxicity



Abbreviation Legend:

UL: Upper Lip, LL: Lower Lip, HP: Hard Palate, Mn: Mandible, EOC: Extended Oral Cavity, MgM: Mylo Geniohyoid Muscle, Tg: Tongue, GM: Genioglossus Muscle, SP: Soft Palate, HB: Hyoid Bone, SPC: Superior Pharyngeal Constrictor, SLx: Supraglottic Larynx, TC: Thyroid Cartilage, Lx: Larynx, MPC: Medial Pharyngeal Constrictor, IPC: Inferior Pharyngeal Constrictor, CC: Cricoid Cartilage, CM: Cricopharyngeal Muscle, SC: Spinal Cord, BS: Brainstem, Es: Esophagus, ADM: Anterior Digastric Muscle, SmG: Submandibular Gland, MsM: Masseter Muscle, LPM: Lateral Pterygoid Muscle, MPM: Medial Pterygoid Muscle, PG: Parotid Gland, Mst: Mastoid, Scm: Sternocleidomastoid, TL: Thyroid Lobe, BP: Brachial Plexus.



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# Clustering with Spatial Data: Disease Spread via Lymph Nodes



## Head & Neck Cancer Therapy Depends on the Disease Spread



Low risk of toxicity



High risk of toxicity



#### Group Patients Based on Disease Spread-Patterns



Head & Neck Cancer Patients

New clustering methodology using spatial data





#### How Do We Explain Spatial Clustering?





How to explain spatial clustering to non-experts?



#### Challenges

- 582 HNC patients treated at MD Anderson Cancer Center
- Important underlying anatomical structure
- No spatial clustering methodology
- Many unique spread patterns (63)
- Symmetry to be leveraged
- Analyzing # clusters & cluster membership
- Participatory development vs Broader dissemination
- Multi-year, multi-site project, evolving requirements



# Explaining Spatial Clustering Participatory Design w/ cancer researchers Visualization Visualization<

Wentzel, A., Canahuate, G., Van Dijk, L. V., Mohamed, A. S., Fuller, C. D., & Marai, G. E. (2020, October). Explainable Spatial Clustering: Leveraging Spatial Data in Radiation Oncology. In *2020 IEEE Visualization Conference (VIS)* (pp. 281-285). IEEE. 01/26/22 Liz Marai, UIC

**Design Lessons** 

## Related Work

- Cluster Visualization
  - Low dimensional embeddings [Alper 2011, Cava 2017]
  - Parallel Coordinate Plots [Chou 1999]
  - Specialized Glyphs [Cao 2011]
    - No work in spatial cluster visualization
- Healthcare/Cohort Analytics
  - Steering Regression Models [Dingen 2018]
    - Only considers linear effects
  - Bladder Shape Analysis [Grossman 2019, Raidou 2020]
    - Focuses on shape variation rather than clusters and outcomes



same spatial structure, yet different clusters

Images by wikipedia user:Radomil / https://en.wikipedia.org/wiki/Iris\_flower\_data\_set / CC-BY-SA-3.0



#### Clustering Model: Graph-based





#### Model Development

#### • Note: some patients have no exact match in the repository



Luciani, T., Wentzel, A., Elgohari, B., Elhalawani, H., Mohamed, A., Canahuate, G., ... & Marai, G. E. (2020). A spatial neighborhood methodology for computing and analyzing lymph node carcinoma similarity in precision medicine. *Journal of Biomedical Informatics*, *5*, 100067.


### **Clustering Model: Cluster Membership**



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#### Spatial vs. Categorical Metric



227 patients (out of ~600) have simple spread, to one node only. Both metrics separate those. For the rest, they disagree about 50%.



#### Spatial vs Categorical Metric







### **Clustering Model: Pros and Cons**

Pros:

- compact visual representation
- accounts for symmetry
- graph-theory aligned
- supports comparison and clustering

Cons:

- abstract & complex, difficult to interpret by others
- less emphasis on toxicity outcome correlates



#### **Dissemination Model: Anatomy-based**



Multiple design iterations.

Wentzel, A., Luciani, T., van Dijk, L. V., Taku, N., Elgohari, B., Mohamed, A. S., ... & Marai, G. E. (2021). Precision association of lymphatic disease spread with radiation-associated toxicity in oropharyngeal squamous carcinomas. *Radiotherapy and Oncology*.
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#### Final Model for Dissemination



(A) Heat map of nodal involvements within each cluster. Left side indicates % of patients in the cluster with at least one involved node on each level, while the right side encodes the percentage of patients with bilateral involvement within each node. Regions outlined in black denote regions that are most discriminative cluster membership and can be used to determine if 99% of patients are within a given cluster. (B) Radar chart showing the % of patients in each cluster with a given toxicity or inclusion in a high-risk clinical staging category. FT: Feeding Tube, AS: Aspiration, RAD: Radiation-induced dysphagia, T1/T4: T-category 1/4, AJCC 4: AJCC clinical (8th edition) stage IV, N1/N2/N3: N-category 1/2/3.



#### **Dissemination Model: Cluster Comparison**

#### Pros:

- easier to distribute in print
- anatomy-based
- easier to interpret
- shows correlates

#### Cons:

 too complex for model development





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# What is a "Good" Visual Explanation for AI?



### "Us" and "Them"





#### "Us" and "Them"





## "Us" and "Them": Evangelizers





#### Us and Them: Policymakers



https://www.darpa.mil/program/explainable-artificial-intelligence 01/26/22 Liz Marai, UIC

- It's possible the "users" have indeed very small XAI needs
- Yet, co-builders are "influencers" or "evangelizers" or "policymakers", and they have significant XAI needs and tremendous influence on the 95% "users"



### Goodness: Domain Sense, Actionability, Transparency

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86



#### Domain Sense

## The visual explanations need to make sense in the application domain



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Wentzel, Andrew, et al. "Explainable Spatial Clustering: Leveraging Spatial Data in Radiation Oncology." *2020 IEEE Visualization Conference (VIS)*. IEEE, 2020.

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#### Actionability



Floricel, Carla, et al. "Thalis: Human-machine analysis of longitudinal symptoms in cancer therapy." *IEEE Transactions on Visualization and Computer Graphics* 28.1 (2021): 151-161.



#### Actionability



Floricel, Carla, et al. "Thalis: Human-machine analysis of longitudinal symptoms in cancer therapy." *IEEE Transactions on Visualization and Computer Graphics* 28.1 (2021): 151-161.



#### Transparency

- Who needs an explanation?
- How much AI/ML knowledge do they have? How much domain knowledge do they have?
- Do they care about the model? Do they only care about features or output?





#### Goodness: Parsimony, Fidelity, Consistency, Performance

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91

## Parsimony and Fidelity

- Parsimony: the simplest explanation
- Fidelity: the most faithful explanation
- Again, context and purpose matter
- Parsimony vs Fidelity tension







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#### Generalizability

• Breast cancer researchers saw immediately a connection based on the graph representation, but not when looking at the anatomical one





#### Consistency

- One of the more confusing criteria:
  - Consistency means the methods for producing explanations should be consistent across different models and across different runs of the model

Interpretable machine learning in healthcare Ahmed at al., 2018 BCBHI

- Consistency means the explanations are stable across models and runs?
  - Local Linear Explanation methods (e.g., LIME and SHAP) are plagued by many defects including unstable explanations, divergence of actual implementations from the promised theoretical properties, and explanations for the wrong label.

To trust or not to trust an explanation: using LEAF to evaluate local linear XAI methods Amparore at al., 2021 PeerJ



## Performance

#### What are the time constraints?

- need to act quickly (pathology, computational steering)
- need to act deliberately and fairly (tumor board, policy making)



BV electronic visualization laboratory

## A Multi-Dimensional, Multi-Phase Model



- transparency fidelity generalizability actionability domain sense ... consistency
- ... actionability domain sense parsimony consistency performance

model building

model dissemination



#### **Recap and Conclusion**

- XAI is beneficial, esp. to policy makers and co-builders
- XAI goes way beyond black box interpretability
- Vis can enable XAI, in particular when spatial data is involved
- Goodness of visual XAI is multidimensional and multi-phase
- Goodness criteria shift between development and dissemination
- Goodness criteria go beyond transparency
  - At least in healthcare, domain sense, actionability, and parsimony matter



### Thanks

- www.evl.uic.edu
- EVL members & collaborators
- NSF CDS&E-1854815, CNS-1828265, CNS-1625941, DMS-1557559, IIS-2031095
- NIH NCI-R01-CA214825, NCI-R01-CA225190, NLM-R01-LM012527, NCI-R01-CA258827
- We're hiring! Multiple faculty positions including CG
- Fastest growing CS department in the USA
- Downtown Chicago



